# EOL Anticipatory Prescribing Template (SystmOne & EMIS Web)

This update serves to inform you of two significant changes regarding end of life patients:

- 1. New Urgent Delivery service pilot for end of life medications
- 2. Changes to authorisations
- 3. A new electronic template

### Urgent delivery service

#### Neil and Sam's Story

A new pilot launches on 1/10/24 to address the challenges highlighted in Neil and Sam's story.

The delivery service will ensure that in urgent circumstances (please see guidance <u>here</u>) end of life medications are delivered to the patient's place of residence within 3 hours of being prescribed. The service currently operates Monday-Friday 7am – 11pm and its success will inform the possibility of a future 7 day service offer. To access the service, prescribers should follow the prompts via the new template (see below) which will also be launched on 1st October.

If you have queries regarding accessing the service or require an update or further information, please contact the pharmacy (Omcare) directly on 07706 651 053.

It is important that the prompts are followed correctly to ensure that the prescription is sent to the specialist pharmacy and that carer contact details are available to the delivery driver.

## Changes to authorisations

The 12-week expiry of community end of life authorisation forms will be removed from 1st October 2024. To ensure that patient safety remains paramount, this will be replaced by a 'clinical confirmation' process. Please see details on the guidance document <u>here</u>.

New forms will still be required to replace the hospital forms (which continue to expire after 14 days).

## SystmOne GP Units

### Accessing the Template

To access the template, go to the **Nurses Head** template (LLR SystmOne Templates) and then on the 2<sup>nd</sup> page, select the **Anticipatory Prescribing** template

**Note:** The template can also be opened via the **F12** menu and searching for **Anticipatory Prescribing**.

X LLR SystmOne Templates				X
Other Details Exact date & time 💌 Wed	02 Oct 2024 💌 09:46 📕 🗙 Changing the consultation date will affe	ct all other data entered. To avoid this, cance	and press the 'Next' button Hide Warning	
Clinical Templates Clinical Templates - C	emplates - Cont	Cools   PRISM Elec Ref   Documents	ire and Rutland ICB	Cervical Screening v48 2023/2024 Enter values into the Cervical Screening v48 2023/2024 template Heather on 04 Sep 2024 14:42
Female Health / Contraception	General	General - Cont	Other	
Cervical Screening v48 2023/2024	Alcohol and Smoking Screening (LLR) 2	Smoking v48 2023/2024	Action	
LARC Launcher (LLR) V3 CBS	LLR CBS 24/25 CBS	% Vaccinations and Immunisations V2	Chaperone LLR New	
St LLR Vaginal Ring Pessary CBS	Blood Pressure v48 2023/2024	Wacs and Imms v48 2023/2024	S LLR DOAC Monitoring New	
R LLR Menopause / HRT New	C Carer Assessment (LLR)	O LLD Convol Hooth Now	Ethnicity (Census 2011)	
	LLR Ear Irrigation/Syringing CB	Anticipatory Prescribing	First Contact Practitioner (FCP) Outcomes	
Safeguarding	3 LLR Gonadorelin Analogue Treatments		st Contact Practitioner (FCP) SOAP N	
¥ LLR FGM	ELR H Pylori Service	Mother and Child	VILLR NHS Health Check V2 PH	
LLR Safeguarding For Vulnerable Adults	IF Template 24/25	Mother and Child	A LLR Infection Control	
LLR Safeguarding For Vulnerable Childr	PCN DES 24/25	8 6-8 Week Child Health Check (LLR)	3 LLR Inclisiran Initiation Checklist	
Epilespy	ELLR Malnutrition Management Toolkit	R LLR Post Natal Template	3 LLR Inclisiran Administration	
eilepsy v48 2023/2024	Minor Injuries V2 CBS	LLR Neo-natal v1.1	MHRA Fire Risk Emollients LLR	
	👗 LLR Minor Surgery V4		↑ Proactive Care Framework Dashboard	
	600 Obesity v48 2023/2024		LLR Wound Care V2 CBS	
	Phlebotomy Service CBS			
	🎋 LLR - Seasonal Influenza 🛛 New			Show recordings from other templates
				Show empty recordings
	Information	nt <u>S</u> uspend <u>O</u> k <u>C</u> ancel	Show Incomplete Fields	

When the template opens you will be asked if this is Urgent or Routine



- Pressing Routine opens the template as normal.
- Pressing **Urgent** will make a pop-up appear with a view, showing the Carers/NOK/Previous template entries This information will be needed later

Ϋ́				—	•
EST-TESTPATIENT, Johnny (Mr)			Born 01-Jan-1974 (50y	) Gender Male NHS N	o. Unkno
ddress Gwendolen House, GwPhone and	email 07791721124			Known Allergies	
Add Ca Add Re Anticip					
Please update the recurring counterf	oil message with the NOK/Carer				
details so the pharmacy can contact	them regarding urgent delivery.				
Please copy and paste the Pharmacy	postcode LEX XXX into the Nominated				
Pharmacy section when completing t	he script.				
All Carer Relationships					
7 27 Nov 2018 Next Of Kin & Carer		Wife			
Name	Mrs Jane Test				
Address	Gwendolen House				
	Leicester LE5 4QF				
Telephone	07555555555				
Date of Birth	01 Jan 1976				
Additional Information	Next Of Kin				
	Carer				
All Next of Kin Relationships					
7 27 Nov 2018 Next Of Kin & Carer		Wife			
Name	Mrs Jane Test				
Address	Gwendolen House				
	Leicester LE5 40E				
Telephone	07555555555				
Date of Birth	01 Jan 1976				
Additional Information	Next Of Kin				
	Carer				
Pharmacy Postcode LE5 XXX					
Data recorded in Anticipatory Prescri	bing (LLR) - One Script				
Anticipatory Prescribing (LLR) - One standard Control of the standard Contr	Script: 22 Jul 2024 14:32 by CP				
^ Pain					
	Morphine sulfate 10mg/1ml so	olution for injection ampoul	es - 10 ampoule - insert do	se here	

You can close/minimize this view – Or use the buttons at the top to update and **Carer/NOK** relationships if required.

Once this window closes/minimizes, you will be taken back to an information screen, advising to update the script at the end of the consultation, with the **Pharmacy/NOK/Carer** details

🍸 Abo	ut ×
i	Please update the recurring counterfoil message with the NOK/Carer details so the pharmacy can contact them regarding urgent delivery.
	Please ensure you select OMCARE LATE NIGHT PHARMACY or copy & paste the following postcode: LE5 4AU into the one off nominated pharmacy
	Why am I seeing this?
	Qk Pause

Press Ok. You will then be taken to the Anticipatory Prescribing template

Fill out the template as normal – Adding any information/prescribing relevant medication

ther Details Exact date & time	<ul> <li>Thu 19 Sep 2024 </li> <li>Changing the</li> </ul>	11:52	ata entere:	d. To avoid this, cancel and pres	s the 'Next' button Hide Warning
ontents Page   Guidelines   Med	lication Review Pain R	estlessness & Agitation   Nausea & Von	niting   Re	spiratory Tract Secretions   Brea	athlessness   Anticipatory }
Is the p YES Convert to continuous morphine SC in Increase the influsion dose as needee Prescribe PRN morphine SC for break = 1050 24hr dose morphine NB: increase the PRN dose intine with Total daily dose oral morphine (in	patient prescribed regular stusion via systege driver d to centrol pain by 30% through pain I the SC Infusion dose nal = ma morphine/24hr.	oral morphine? NO Prescriptic a) Morphine 2 fmg-5mg 5C stat + FRM b) Morphine 2 fmg-5mg/2 Air c) Levoneptomazine 2 5mg-5mg/2 Air as prophysictic		Is the patient prescribe YES Continue this If <u>unable</u> to take oral Morphine then continuous morphine SC infusion via sympe driver	d regular oral morphine? NO Prescribe in anticipation: Morphine 2.5mg-5mg SC PRN Levompromazine 2.5mg-5mg SC PRN After 24kn review. If 2 or more doses have been given consider a syringe driver
on oral oxycodone and SC sorphine not appropriate onversion to SC oxycodone/24hr 1/2 total daily oral oxycodone ose torphine - Starting dose if opioid i	If Morphine unavailable use diamorphine 1/3 oral morphine dose naive is 2.5 to 5mg - Ensure	Consult a palliative care specialist if: 1. Pain persists 2. Conversion is needed from other op Link to: Choice of Strong Opioid for Pain the maximum frequency is specified if	oids Control PRN and ti	he quantity to be supplied	
early stated for the CD prescripti	on to be valid. Consider ag	pe and renal function when deciding on r mpoules	naximum I	frequency	NetPac

Once complete, press **Ok**. A pop-up will then appear once again, reminding you to update the counterfoil message on the script and also select the relevant **Pharmacy** as a one-off.

🝸 Abo	ut X
đ	Please update the <b>recurring counterfoil message</b> with the <b>NOK/Carer details</b> so the pharmacy can contact them regarding urgent delivery
	Please ensure you copy & paste the following postcode: LE4 5AU into the one off nominated pharmacy and select Omcare Late Night Pharmacy when saving the patient record and updating the script.
	Why am I seeing this?
	<u>O</u> k <u>P</u> ause

You can copy the **Pharmacy** postcode from this screen and then press **Ok**. This will take you back to the **Patient Record** as normal.

Once you are finished in the patient record, press Save



A pop-up then appears, asking to send the script electronically. Make sure the **One-off Nomination** tick box is selected and press the **ETP Spine Button** next to the Pharmacy name

Counterfoil options	Print all repeats if a rep	peat was issued	-					
	If there are no repeats to print, leave the counterfoil blank							
	Print details of next ap	Print details of next appointment (this ignores appointments today)						
	Print medication review	w reminder						
	Print recalls due in the	next month						
Authoriser	Dr Pratima Khunti (Clir	nical Practitioner Access Role)	-					
ETP options	🗹 Nominate dispenser	Community pharmacy (Long Clawson Pharmacy, Long Clawson M	- 3					
		One-off nomination						
	Print tokens (optional t	for electronically signed scripts with a nominated dispenser) Set Default						
Recurring patient			Presets					
counterfoil message			Clear					
One-off patient			Presets					
counterfoil message			Clear					
Scripts will be sig	ned now, and any token	s will print now.						
Script Printing	with a sciet(s)							
Script Printing	with script(s)							
Script Printing Select what to do	Send Now							
Script Printing Select what to do Print/Sign & Print/Sign &	o with script(s) Send Now Send Later							
Script Printing Select what to do Print/Sign & Print/Sign & X Do Not Print	o with script(s) Send Now Send Later Them							

A box appears with the patients current pharmacy. Press the **House with a Plus** button and another pop-up will appear.

Nominated Dispense	rrs X
Community pharmacy	🛃 🗙 Long Clawson Pharmacy, Long Clawson Medical Practice, The Sands, Long Clawson
Appliance contractor	& ×
Dispensing doctor	± X
	<u>Q</u> k <u>C</u> ancel

From this box, enter the **Pharmacy Postcode LE4 5AU** and press search – Then select the **Omcare Late Night Pharmacy** and press **Ok** 

	-			
Postcode	O Patient's ho	ome OHere 💿 Other	LE4 5AU	
Open in the next	●1 O2 C	)6 ○12 ○24 ○Custon	n 1 hou	rs
			Searc	h
The one-off nomination will not affect future p nominated dispenser, but the one-off prescri it is collected.	prescriptions; th ption would be a	ey will continue to be sent to affected if the regular nomina	the patient's reg tion is changed	ular before
Name	Opening Ho	urs	Distance	e C
Pancholi Chemist	Tuesday	09:00 - 18:00	0.0km	Q
11 Loughborough Road, Leicester, LE4 5LJ				
Omcare Late Night Pharmacy	Tuesday	07:00 - 22:00	0.0km	Q
Unit 10 Belgrave Comm Ctr, 160 Belgrav				
Road, Leicestershire, LE4 5AU				
Soni (Leicester) Ltd	Tuesday	09:00 - 18:15	0.1km	Q
27 Melton Road, Leicester, LE4 6PN				
Belgrave Pharmacy	Tuesday	08:30 - 18:30	0.2km	Q
BELGRAVE HEALTH CENTRE, 52 BRANDO STREET LEICESTERSHIRE LE4 6AW	N			
UNIVERSAL DELIVERY PHARMACY	Tuesday	09:00 - 12:30	0.2km	Q
105 HARRISON ROAD, LE4 6JT				
5 Pharmacies				
	Ok Car	ncel		

Once you are back on the **Print Issues** screen, add the **Carers/NOK** details into the **One-off/Recurring Counterfoil Message** 

Print Issues						×	
Counterfoil options	Print all repeats	s if a rep	eat was issued			*	
	If there are n	If there are no repeats to print, leave the counterfoil blank					
	Print details	of next a	ppointment (this ignores	appointments today)			
	Print medical	tion revie	ew reminder				
	Print recalls	due in th	e next month				
Authoriser	PANCHOLI, Pr	iti				¥	
ETP options	Mark script p	rinting/si	igning as urgent				
	Nominate dis	penser	Community pharmacy	(Medicine Box Chemists, 132 Eving	yt 🔻	麵	
			One-off nomination	Omcare Late Night Pharmacy, Un	it 10 B	謳	
	Print tokens	(optional	I for electronically signed	scripts with a nominated dispenser)	Set De	fault	
Recurring patient	-				Pre	esets	
counterfoil message					C	lear	
One-off patient	Next of kin - John Smith 07789 564211			Pre	esets		
counterfoil message	Carer - Jane S	mith 097	7835[7824]		C	lear	
Scripts will be signe	ed, and any toker	ns printe	d, later via the Prescriptio	on Search screen.			
Script Printing		Query	Prescription				
Select what to do	with script(s)	Adds a	a query note visible to the	authoriser when signing	Pres	ets	
Print/Sign & S	end Now						
🔥 P <u>r</u> int/Sign & S	end Later						
X Do Not Print 1	Them						
		S	ettings Ok Car	ncel			

Select **Print/Sign & Send Now** to electronically sign the script and send it to the pharmacy. This will also close the record.

## **EMIS** Web

Access the template via pressing F12 and searching for Anticipatory Prescribing – New

Protocol Picker	
Please make your selection below	
anticipatory	0
Found 1 matches for "anticipatory"	Na +

When the template opens you will be asked if this is **Urgent** or **Routine** 

Multi	Multiple Choice Question					
Is t	his a routine prescription for advanced planning or an urgent prescription for delivery?					
0	Urgent					
0	Routine					
0	Clinical Confirmation					

- Pressing **Routine** opens the template as normal.
- Pressing **Urgent** will make a pop-up appear with text advising to update the **One-Off** pharmacy and the script with the **NOK/Carers** details

Fill out the template as normal

Anticipatory Prescribing	
Pages «	Guidelines for the management of common symptoms in the last few days of life
Guidelines Medication Review	objectives = To help make the last days of life conflortable and dignified = To give guidance on the effective and safe use of drugs = To kinesse confloren and safelius for particular guilattive care
Pain Restlessness and Anitation	General Catabilities Anticipate that the of incide will not be possible, if not immediately, then in the near future. This will ensure that there is no delay in responding to a symptom. Helication should be prescribed ve the subcataneous (SC) note. the water for injection (WTI) as a diawert.
Nausea & Vomiting	Consider how symptoms can be expressed webbout using drugs: A net here any underlying causes that need to be managed? For example, uniary retention can cause agitation. A net drugs the best treatment? If net example, would charging the patient's possible how one presentatory secretions?
Respiratory Tract Secretions	If problems pensist or if you are unsure what to do contact the Specialist Palliative Care Team or LOROS advice line: 0116 231 B415
Breathlessness Anticipatory Prescribing	For further information please consult: A called to Preceding for Handhart and Advanced Halignance, 2016 Dr Hicey Audid & Dr Caroline Cooka, Consultant in Palarter Medicine, The East Medicine Caroline Cookade-se, available and thospice.
	Web links for further guidance:
	LOBOS - Other cloud audeltes, Adocandos Inscitints for adverts an the Dilators Gen Resider for non-manuel conditions VASG Palletes Care Documents

Once complete, another pop-up will appear advising to update the script with more details



#### Next, go to the Medication tab and select Nominations

Issue			×
🔱 Authoriser 🛛 📷 Medication Regime Review	🗸 🖳 Change All 👻 🕸 Change Selection 👻 🌅 Pha	armacy Message 📒 Patient Message 💷 Non	ninations of Urgency -
EPS - Direct to Main Pharmacy		Lloydspharmacy (FHX66	i) 69 Vesper Road, LS5 3QT
To Be Signed By:	Urgency: Immediate		Print Token
Simvastatin 10mg tablets One	To Be Taken At Night, 28 tablet		Acute Issue
		T	otal Approximate NHS Cost: £0.58
Printer Microsoft XPS Document Writer	🛤 🔿 Store	Postdate v 16-May-2019	Separate Non-GP
Request		Ap	prove and Complete Cancel

Then select **Find** button next to the One-Off nomination section

inage EPS Nomin	nations	
lanage the phan	macy nominations for SMITH, Adam (Mr).	
Would you l A One-Off P	like to choose One-Off Pharmacy nomination? Pharmacy nomination cannot be selected for Appliances or Dispensing Doctors	Find
Primary	Lloydspharmacy	🔍 Find
	69 Vesper Road, LS5 3QT.	🗙 Remove
Appliance	(none)	🔍 Find
	(address)	💥 Remove
Dispensing	(none)	🏠 Set
Doctor	(address)	🗙 Remove
	ОК	Cancel

# Then search for the postcode **LE4 5AU** and select the **OMCARE LATE NIGHT PHARMACY** and press **Ok**

alog to search for a new dis rrently searching for an Or	pensing contractor e-Off Pharmacy						
		]				_	$\sim$
de LS18 411		Timeframe	Next 24	t hours		<u> </u>	🔑 Search
Name	Address			Telephone	Distance	Opening hours	
					(	ОК	Cancel
	log to search for a new dis rrently searching for an On (	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy le  LS18-433 Name Address	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy           Image: se	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy           Image: se	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy  le  LS1843  Name Address Telephone	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy  le  LS18 433  Name Address Telephone Distance	log to search for a new dispensing contractor rrently searching for an One-Off Pharmacy           Image: se

## Recording Clinical Confirmation - SystmOne

Launch the template via the button and select Clinical Confirmation



#### This takes you to the Clinical Confirmation part of the template

Fill in the box below – See screenshot for guidance on back-dating information

🍸 Anticipatory Prescribing (LLR) - One Script	×
Other Details Exact date & time 🔻 Wed 21 Aug 2024 💌 14:20 📕 🗙	
Changing the consultation date will affect all other data entered. To avoid this, cancel and press the "Next" button Hide Warning	
Nausea & Vomiting   Respiratory Tract Secretions   Breathlessness   Anlicipatory Prescribing   Intellectual Property	Prescription of palliative care anticipatory medication Date V Selection
For End of life patients Please ensure to communicate to the patient and family/carers some of the major side effects of the medication especially the sedating side effects of opiods, bencodiazpines and haloperidol Please consider other reasons for discomfort like constipation, dry mouth and mouth problems (prescribe artificial saliva), pruntis, dry and broken skin when reviewing patients. Prescription of palliative care anticipatory medication Please record the medications you have prescribed - This will appear on the summary care record.	
Prescription of pallative care anticipatory medication  Prescription of pallative care anticipatory medication  Clinical Confirmation  Please use the dateItime fields at the top of this template, to accurately enter the time and date that the clinical confirmation conversation was held. Record any	No previous values
TO GENERATE AN EOL MEDICATION AUTHORISATION FORM:       conversation details in the box below.         Clinical Confirmation       Clinical Confirmation         LMSG Palliative Care Documents       Clinical Confirmation	
LMSG Palliative Care Drugs & Emergency Antibiotics - Pharmacies and Stock Contents page Information Print Suspend Ok Cancel Show Incomplete Fields	Show recordings from other templates

Press Ok and Save the record.



## Recording Clinical Confirmation – EMIS Web

Launch the template and select **Clinical Confirmation** 

Multiple Choice Question				
Is t	his a routine prescription for advanced planning or an urgent prescription for delivery?			
0	<u>Urgent</u>			
0	Routine			
0	Clinical Confirmation			

#### Then go to the Anticipatory Prescribing page



Use the **Clinical Confirmation** text box to document any conversation had with the GP/prescriber in regards to the authorisation form.